



## SAGE PFW

## PFWEB DECISION SUPPORT

### ■ EXTEND THE REACH OF YOUR INFORMATION

Reduce stress and costs, all while improving your responsiveness to vendor and customer demands. With set-and-forget-it reliability you can quickly deploy your Web portal delivering real-time Internet access to Sage PFW data.

### ■ CUSTOMIZATION

Tailor your application using the comprehensive query editor and scripting engine to quickly create new queries that are specific to your business needs, allowing you to offer even more information to your partners, vendors and customers.

### ■ HIGH PERFORMANCE AND SCALABILITY

Effectively grows with your business as you can effortlessly manage hundreds of users, millions of requests and multiple instances on multiple servers.

### ■ SOLID SECURITY

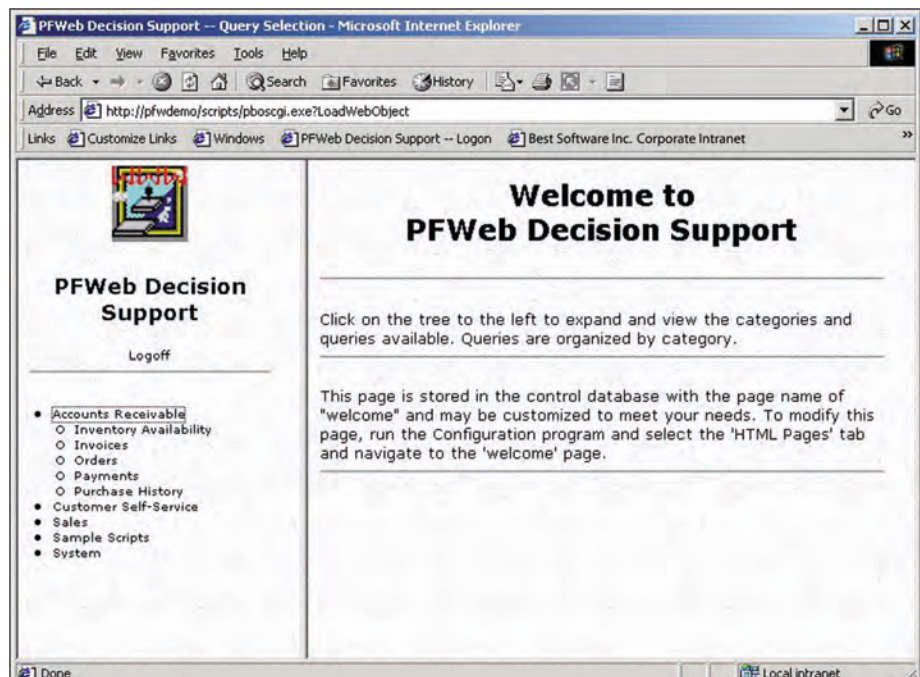
Ensure the security of customer and business data using the versatile, built-in security model that allows you to personalize access by user.

### ■ ACCESS BUSINESS CRITICAL DATA

Streamline interactions through Web-based self-service, empowering your business partners, customers and vendors with 24-hour access to the information that is vital to their success.

### ■ DYNAMIC DECISION SUPPORT

Enhance your ability to get at the information you need when you need it, helping you to make more profitable business decisions in a timely and efficient manner.



In order to be competitive, your business must operate at the speed of technology. Today, that means leveraging the power of the Internet for your advantage. PFWeb Decision Support (PFWebDS) is a comprehensive Internet solution that puts critical information at your fingertips — anytime and anywhere. Real-time Internet access to Sage PFW ERP business applications, integration with Microsoft Word and Excel, drill-down/drill-around access to customer accounts, and more, are just a point and click away. With PFWeb Decision Support, your business will capitalize on enhanced customer service, improved sales performance, more insightful decision-making and an overall boost in performance and profitability. Harness the power of PFWebDS and you'll soon see that there are no limits to your success.

From developing innovative products that anticipate our customers' changing needs to providing award-winning customer support, we are dedicated to surpassing expectations in all aspects of our business. Rest assured our software is supported by a nationwide network of specialists who are your resource for implementation, training, service and support. For more information about Sage PFW and reaching a higher level of performance and profitability, please contact your local business partners, or call us directly toll free at 1-888-473-5135. You may also visit our Web site at: [www.sagesoftware.com](http://www.sagesoftware.com) or e-mail us at: [sagepfwinfo@sage.com](mailto:sagepfwinfo@sage.com).



# Sage PFW

## PFWeb Decision Support

*PFWeb Decision Support is a comprehensive Internet solution that puts critical information at your fingertips – anytime and anywhere.*

### FEATURES

#### Extend the Reach of Your Information

Quickly integrate Web access to real-time data using an intuitive interface, fast and flexible intranet/Internet deployment, online documentation, a straightforward configuration and a single HTML database. PFWebDS standard queries deliver immediate access to your Sage PFW Sales Order, Accounts Receivable, Accounts Payable, and Inventory data. Extend the reach of your information and make business collaboration faster and more convenient for your partners, customers, vendors and for you.

#### Customization

Easily meet your company's unique and changing needs—from the HTML display to the underlying business logic, PFWebDS is completely customizable. Using the Query Editor you can easily create an unlimited number of queries and modify all standard queries on the fly. This powerful tool supports full SQL and database-specific syntax, which provides features such as the ability to define query parameters to be entered by users, prompt users with specific instructions, and associate custom HTML templates with individual queries—just to name a few. The Scripting Engine gives you even more control and extensibility as it supports scripting capabilities using VBScript and Jscript. You can create custom output types to return query results in any file format, interact with other applications over the Internet, and much more. As a totally user-definable application, PFWebDS will keep pace with your ever changing business needs.

#### High Performance and Scalability

The PFWebDS architecture provides a fast, secure, and scalable environment for Internet data access. Multiple instances may be run on multiple servers and it is easily scaled to meet large traffic volumes with high performance and availability. ActiveX integration lets you extend PFWebDS to create comprehensive Web solutions tailored to your unique business needs. You can add custom or third-party components and so much more. With the powerful technology behind PFWebDS, the sky's the limit.

#### Solid Security

Flexible built-in security features and user-definable codes enable a custom interface based on security profiles. Every business partner can have their own personalized base through which they can access the information you want them to see. To further protect your data the Application logic is separated from the Web server. With The PFWebDS, you can make account information available to your business partners via a secure extranet, while your data remains safely behind the firewall.

#### Access to Business Critical Data

Empower your customers and vendors to help themselves by making their account information available to them 24 hours a day, seven days a week. Ease-of-use features, such as support for drill-down/drill-around access, make it easy for users to quickly find the information they need. You'll be amazed by how this Web-based self-service can improve customer satisfaction, streamline operations and boost business efficiency and profitability.

#### Dynamic Decision Support

Real-time access to data over the Internet gives remote decision makers, customer service representatives and other Sage PFW users and nonusers the information they need to make more insightful business decisions. PFWebDS not only takes you to your data, but it also lets you analyze it in the format of your choice. You can return and view your query results in Microsoft Word or Excel, as well as other popular file formats, including Crystal Reports® and dbase. Effortlessly explore data with extensive drilling capabilities and follow transaction cycles from beginning to end. Start with an order then drill down to check line items, shipping information, invoicing, or order status. Add more query capabilities without writing a single line of HTML. Now all you have to do is act on your insights!

#### System Configuration

The minimum system configuration requirements are as follows:

##### Operating System

- Windows 2000
- Windows 2003

##### Software

- Internet Information Services (IIS)
- MS Internet Explorer 6.0 or later
- Crystal Reports® Viewer